Dear colleagues,

In this newsletter, you will find:

- A re-cap of last Wednesday’s Private Practice and Value-Based Payment event for physicians in private practice
- A NYS survey on barriers and gaps in long term care
- How to receive free technical assistance to help your practice become NYS PCMH recognized (and what is NYS PCMH anyway?)
- Remember peers? They’re now at Interfaith Medical Center!
- CCB webinars on team-based care and risk stratification for primary care providers
- Upcoming in-person and online trainings (think of the CME credit just waiting for you…calling your name…)

Great Turnout and Productive Discussion at CCB’s Private Practice and Value-Based Payment Event

Thank you to all who came out to learn more about VBP and the CCB IPA on April 11.

Last Wednesday, CCB hosted a program for our primary care partners on Private Practice and Value-Based Payment (VBP). Attended by more than 100 people, the program featured the following speakers:

- David Cohen, MD, MSc, Chair of CCB’s Executive Committee and Karen Nelson, MD, MPH, CCB’s Chief Medical Officer, who provided welcoming words and served as guides throughout the program
- Provider “champion,” Jovan Milos, MD, of Milos Medical, who spoke of his practice’s frontline experiences working with the CCB team over the years and the important role that his work with CCB has played in preparing his practice for success in VBP arrangements
- **Douglas Fish, MD** Medical Director for the New York State Department of Health (NYS DOH) Division of Program Development & Management, who delivered an educational presentation on New York State payment reform and how private practitioners can succeed in VBP.

- **Ms. Caroline Greene, MBA**, Chief Administrative and Financial Officer for the Department of Population Health/Maimonides Central Services Organization, who discussed the CCB Independent Practice Association (IPA).

We were thrilled to see so many of our partners together and hope to have provided each of you with information and resources that will be valuable to your practices moving forward!

### Anonymous NYS DOH Survey on Barriers and Gaps in Long Term Care

*Have thoughts on New York’s long term care system? The Department of Health wants to hear them.*

The NYS DOH has requested our network’s participation in a brief, anonymous survey on barriers and gaps for New York’s long term care system (services and supports that help meet both the medical and non-medical needs of individuals with a chronic illness, disability, or functional need, including services and supports for caregivers). The findings of this survey will be used to inform a new Long Term Care Planning Council as it prepares for the emerging needs of New York’s growing aging population.

[Click here](#) for more information and to access the survey before June 18.

### Free Technical Assistance Available to PCPs Aspiring to Receive NYS PCMH Recognition

*CCB is here to help practices meet the standards of a new, New York State-specific model for Patient-Centered Medical Homes. All you have to do is ask!*

On April 1, the NYS DOH and the National Committee for Quality Assurance (NCQA) launched the NYS Patient-Centered Medical Home (PCMH) program—a PCMH program specifically for NYS primary care practices. NYS PCMH organizes and aligns primary care practices by challenging them to transform into medical homes, which utilize high quality, evidence-based practices, coordinate care, improve access and continuity, and facilitate effective communication in and outside of the practice.

**NYS PCMH further emphasizes:**

- Behavioral health integration
- Value-based payment participation
- Robust care management and care coordination
- Data exchange capabilities

Already recognized as a medical home? Curious about incentive payments? [Click here](#) for our NYS PCMH fact sheet.

### Support to Receive NYS PCMH Recognition

Practices in the CCB network are eligible to receive free practice transformation technical assistance to understand the NYS PCMH model, achieve value-driving capabilities, and conduct initial and ongoing assessments to understand and document current competencies and areas for development. Technical assistance includes face-to-face coaching meetings, participation in webinars and group trainings, and ongoing email and phone call guidance. Once enrolled in the program, practices must demonstrate sufficient progress towards meeting NYS PCMH capabilities in order to continue to receive practice transformation assistance.

For questions or to enroll in free technical assistance, please contact Dupe Ajayi at (718) 283-7581 or [dajayi@maimonidesmed.org](mailto:dajayi@maimonidesmed.org).

### Certified Recovery Peer Advocates Supporting Patients with Substance Use Disorders at Interfaith Medical Center
CCB and Brooklyn outpatient addiction and counseling service center, Bridge Back to Life, are placing OASAS-certified peers at a second CCB network hospital.

In alignment with National Alcohol Awareness Month, Certified Recovery Peer Advocates, otherwise known as peers, will begin working at CCB partner hospital Interfaith Medical Center this Monday, April 23. Peers have been on-site at Maimonides Medical Center since August 2017.

As you may have read in earlier CCB newsletters, CCB has partnered with Bridge Back to Life to pair peers, who are in recovery from various forms of substance use disorder themselves, with our partners. CCB provides Bridge Back to Life financial support to employ peers and place them at specific sites in Brooklyn. The goals of this program are to connect more patients struggling with substance use disorders to treatment and to continue to engage them throughout rehabilitation to encourage full recovery and reduce their need for costly hospital services. To learn more about peers and their unique contribution to patient recovery, please see our December Partner Spotlight on Gary Butchen, President and CEO of Bridge Back to Life.

CCB Primary Care Webinars (CME Credit Available!)

The following webinars are recommended for anyone working in the primary care setting (e.g., front desk staff member, medical assistant, social worker, physician, etc.). Viewers will be eligible to receive 1 hour of CME credit.

TUESDAY, APRIL 24 4:00 - 5:00 PM | Team-Based Care
Register here

When a clinical team (large or small!) functions as one cohesive entity, it is more capable of providing high quality care, resulting in positive health outcomes and lower costs. This webinar will address questions such as:

- What is team-based care?
- Why is team-based care important?
- How can team-based care be implemented in the practice setting?

We’ll be discussing workflows and implementation processes, as well as the importance of communication, collaboration, and coordination within the practice and among others.

PREVIOUSLY RECORDED | Risk Stratification
Risk stratification helps practices identify and deliver the appropriate level of care to various patient populations. During this webinar, we discuss how practices can use available patient information to identify risks, stratify patients, and provide the right intervention at the right risk level. We review several risk stratification models to help viewers determine which models would be most beneficial and efficient for them.

UPCOMING INSTRUCTOR-LED TRAININGS

(Unless otherwise noted, these trainings are held at the 1199SEIU Employment Center, 25 Elm Place, Brooklyn. Click the links below to enroll.)

Remember, to offset some of the costs incurred by organizations to send certain staff to training, CCB provides its partners with stipends for the number of hours spent in training, and attendees may be eligible to receive CME or CEU credit.

- **Disruptive Behavior: De-escalation Techniques for Health Care Workers** April 24, 9 AM – 1 PM
- **Cultural Competency & Health Literacy** April 25, 9 AM – 1 PM
- **Social Determinants & the Law- Housing, Income, & Insurance** April 26, 9 AM – 5 PM
- **Advanced Motivational Interviewing** April 26 9 AM – 5 PM
- **Disruptive Behavior: De-escalation Techniques for Health Care Workers** May 3, 9 AM – 1 PM
- **Advanced Care Management Trainings**: 1 day per week for 10 weeks. Trainees must attend all of the training sessions in their cohort for completion. There’s still space available for the Wednesday cohort, launching May 1st!
Wednesdays May 1 – July 3, 9 AM – 5 PM

ONLINE TRAININGS VIA CCB’S RESOURCE PORTAL
(Available anywhere, anytime! Completion of courses and post-tests may qualify users for CME or CEU credits)

To access online courses, existing users can log in to the CCB Resource Portal and view our catalog (as well as register for upcoming instructor-led courses). New users can easily self-register to access these features (click below to watch a brief video explaining the registration process). Please contact support@CCBrooklyn.org if you have any questions or have any difficulty.

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