

July 18, 2018



COMMUNITY CARE
OF
BROOKLYN

NEWSLETTER

Dear colleagues,

In this newsletter, you will find:

- [Information on bonus payments being released to partners who completed our Workforce Compensation & Benefits Survey](#)
- [Promising data on the MAX Series' success and notable accomplishments of Action Teams at CCB network hospitals](#)
- [Updates on CCB IPA contract negotiations and target populations](#)
- [An interview with Comprehensive Pediatrics, the latest CCB Partner Spotlight](#)
- [How to access 2017 MIPS Performance Feedback](#)
- [Upcoming training opportunities!](#)

Bonus Payments Being Released to Survey Respondents

*We are in the process of releasing **bonus payments** to partners who completed the DOH-mandated compensation and benefits survey this winter.*

In June, CCB notified partners that completed the **2017 Workforce Compensation & Benefits Survey** that they will be awarded a bonus payment for their cooperation. Conducting the survey fulfilled one of CCB's DSRIP requirements and the data collected is currently being evaluated to help CCB better understand workforce transformation impacts across our network. The opportunity to receive funding for completing the survey was advertised when the survey was distributed, in reminder emails, and in the CCB newsletter.

Schedule B agreements to support the release of these bonus payments have been issued and many partners have already received their funds. Those who have not yet claimed their payment received a follow up communication last Friday encouraging them to execute the agreement issued to them, including banking information to support payment by electronic funds transfer.

CCB's budget includes funds that can be used for bonus payments each year. Please note that this particular payment is different from the bonus payments issued to partners whose efforts lead to PPS-wide achievement of certain DSRIP quality measures at the end of each measurement year.

If you have any questions about these bonus payments, please contact CCB Support at (718) 355-9693 or support@ccbbrooklyn.org.

The Results Are In! MAX Series has Helped Reduce Hospital Readmissions for New York Medicaid Patients by 18 Percent

Thank you to all of our network hospitals for their contributions to this great success!



On June 19, the NYS DOH [announced](#) that through the Medicaid Accelerated eXchange, or “MAX,” Series, avoidable hospital use for the state’s most vulnerable patients has been significantly reduced (18 percent reduction in readmissions and 8 percent reduction in hospitalizations overall).

Beginning in April 2017, hospitals across the CCB network formed MAX Action Teams to develop and implement strategies aimed at reducing potentially preventable hospital utilization. Each Action Team identified the drivers of inpatient and ED utilization for high utilizing patients and worked to develop individualized action plans to address them. Across the PPS network, inpatient drivers included the need to improve the quality of post-discharge medication reconciliation and access to care. Drivers of ED utilization included substance abuse and lack of understanding of pre-discharge education. Many patients who were high utilizers of both inpatient units and the ED often had inadequate community support. The Action Teams have been implementing these action plans to better address the needs of their hospital’s high utilizing populations.

Some accomplishments from CCB’s Action Teams include:

- Breaking down silos and improving transitions for patients at **Brookdale Hospital Medical Center** through collaborations with case management, ambulatory care, the emergency department, and Health Homes.
- Strengthening relationships between **Interfaith Medical Center** and local shelters to ensure coordination of services for the highest needs patients post-discharge.
- Increasing collaboration between **Kingsbrook Jewish Medical Center** and post-acute partners in an effort to reduce potentially avoidable readmissions and emergency department visits.
- Implementing the use of recovery peer advocates at **Maimonides Medical Center** through a community partnership with Bridge Back to Life to help those with substance use disorders connect with those with lived experiences in order to get needed services.
- Developing a volunteer-led education program at **NewYork-Presbyterian Brooklyn Methodist Hospital** for patients with COPD.
- Opening a Transitional Care Clinic that offers appointments for high-risk, high-need patients recently discharged from the **Wyckoff Heights Medical Center**.

The MAX Series
**Voices from Patients
and Caregivers**

First-hand success stories from patients and caregivers working through the MAX Series across the state can also be viewed [here](#).



COMMUNITY CARE
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CCB IPA Questions & Answers: Part 3

The third installment of our Q&A series, addressing frequently asked questions related to the CCB Independent Practice Association (CCB IPA).

What is the status of CCB IPA's value-based payment (VBP) contract negotiations?

The CCB IPA has negotiated 5 value-based contracts with payors on behalf of the CCB IPA network and the contracts are currently under review with the NYS DOH. The CCB IPA value-based contracts specify certain quality measures and spending targets for the entire CCB IPA network, primarily focused on the Medicaid managed care population. If these targets are achieved by the CCB IPA network, CCB IPA participants may receive a share of the savings generated under these contracts. As a reminder, these VBP contracts enhance—but do not replace—underlying direct agreements with payors. Additional information will be provided to participants in the CCB IPA network in the coming weeks.

Will the CCB IPA only focus on the Medicaid population?

No, CCB IPA intends to pursue contracts and activities related to various payors. The CCB IPA's initial VBP contracting efforts focused primarily on Medicaid managed care, building on CCB's engagement with providers serving Medicaid beneficiaries, but the CCB IPA's mission is to improve health and practice transformation across all populations (e.g., Medicaid, Medicare, commercial, uninsured). In fact, CCB IPA is currently exploring opportunities to participate in Medicare's Shared Savings Program and Bundled Payment for Care Improvement (BPCI) Advanced demonstration program, an effort that will further clinical integration across its network.

Click [here](#) to see past questions addressed in the CCB IPA Q&A series.



A Conversation with Comprehensive Pediatrics

Take a look inside a pediatrics practice that has embraced CCB's interventions in preparation for the transition to a value-based payment.

[Comprehensive Pediatrics](#) has three NCQA PCMH Level 3-recognized practice sites and has been a close and trusted partner to CCB over the course of the DSRIP program. Click [here](#) to read our interview with Danny Eugene, Business Operations Manager at Comprehensive Pediatrics, and learn more about their approach to providing effective patient education in a hub of cultural diversity, helping patients with chronic conditions, transitioning to value-based payment, and how teams can work together to drive change.

[Full Interview](#)

2017 MIPS Final Score and Feedback Reports Now Available

CMS has reviewed MIPS data and is offering personalized performance feedback to help organizations identify areas of excellence and improvement.

If you submitted 2017 Merit-based Incentive Payment System (MIPS) data, you can now view your performance feedback and MIPS final score by:

- Going to the [Quality Payment Program website](#)
- Logging in using your Enterprise Identity Management (EIDM) credentials (these are the same credentials that allowed you to submit your MIPS data; refer to [this guide](#) before July 31 if you don't have an EIDM account)

You can also see if you will be required to submit 2018 MIPS data [here](#). As a reminder, if reporting is required, 2018 data must be submitted to avoid negative Medicare payment adjustments for 2019.

For more information, see CMS's [MIPS Performance Feedback Fact Sheet](#).



**ATTENTION:
LEARNING
OPPORTUNITIES
AHEAD**

Informational Paid Family Leave Webinars for Health Care Providers

Have questions about the Paid Family Leave benefit? Attend a NYS webinar that covers all the basics and how it uniquely applies to those working in health care.

The New York State Workers' Compensation Board (WCB) is hosting a series of Paid Family Leave informational webinars for health care providers. The webinars will provide an overview of the benefit, review the role of health care providers in medical certification (including who can certify leave and which conditions qualify), and address providers' top questions.

- **TUESDAY, JULY 31 4:00 – 5:00 PM** | [Register](#)
- **TUESDAY, AUGUST 7 4:00 – 5:00 PM** | [Register](#)

UPCOMING INSTRUCTOR-LED TRAININGS

Unless otherwise noted, these trainings are held at the 1199SEIU Employment Center at 25 Elm Place, Brooklyn, NY. To offset some of the costs incurred by organizations to send certain staff to training, CCB provides its partners with stipends for the number of hours spent in training, and attendees may be eligible to receive CME or CEU credit. Click the links below to enroll.

- **WEDNESDAY, JULY 18 9:00 AM – 1:00 PM** | [Disruptive Behavior: Escalation and De-escalation Techniques](#)
- **THURSDAY, JULY 19 AND THURSDAY JULY 26 9:00 AM – 1:00 PM** | [Microsoft Excel – Basic Training for Registries](#)* (Trainees must attend both dates)
- **THURSDAY, JULY 19 AND THURSDAY JULY 26 1:30 PM – 5:30 PM** | [Microsoft Excel – Advanced Training for Registries](#)* (Trainees must attend both dates)
- **TUESDAY, JULY 24 9:00 AM – 5:00 PM** | [Motivational Interviewing](#)
- **THURSDAY, JULY 26 9:00 AM – 5:00 PM** | [Social Determinants & the Law- Behavioral Health, Safe Living, Immigration](#)
- **TUESDAY, JULY 31 9:00 AM – 5:00 PM** | [Advanced Motivational Interviewing](#)
- **TUESDAY, JULY 31 9:00 AM – 5:00 PM** | [Social Determinants & the Law- Housing, Income, and Insurance](#)

*If you are unsure which course would be most appropriate for you, please complete this [self-assessment](#).

ONLINE TRAININGS VIA CCB'S RESOURCE PORTAL

To access CCB's catalog of CME or CEU-eligible online courses, existing users can log in to the [CCB Resource Portal](#) and browse the "My Training" section. New users can easily self-register to access these features (click below to watch a brief video explaining the registration process). Please contact support@CCBrooklyn.org if you have any questions or have any difficulty.

NEW [Diabetes E-Learning](#)

NEW [Asthma E-Learning](#)



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